

October 26, 2020

Supportive Living Lodge Residents
Receiving Alberta Home Care Services

Re: Home Care Service Interruptions

Dear Residents:

Westwinds Communities has been advised that Alberta Health Services (AHS) is experiencing wide spread walk out activity from AUPE members today throughout the province at health care facilities. AHS has an Illegal Strike Action protocol in place, AHS Management are in the area and working closely with AHS Labour relations and HR teams to manage the situation.

Locally AHS Home Care Personal Care Attendants (PCA) in Westwinds lodges may be participating in this strike action in protest to the recently announced privatization of ancillary services in the health care sector. While Westwinds has very limited information we do know the following:

What does this mean for my home care services (medication assistance, bathing assistance, stockings, dressing assistance, wound dressings, etc.)?

Home Care will be contacting residents and family members to notify them if the services will be interrupted and that family will be requested to provide interim support.

How long will the strike interrupt service?

Westwinds has no information if the strike is for a specified period of time or roving strikes.

Can family members come into the lodge to provide Home Care services a few times per day without an appointment?

Yes, Westwinds will be allowing family members to come to the lodge without an appointment to provide personal care to residents as needed until the strike is resolved. If family is able to notify the lodge of the expected visit(s) would be appreciated. Please note use of the spa room will be suspended until Home Care returns.

We will share additional information as we receive confirmation.

Sincerely,



Lauren Ingalls, Chief Administrative Officer